

## **FAMILY SUPPORT WORKER**

### **Early Years Scotland (EYS) Family Visitor Centre at HMP Low Moss, East Dunbartonshire**

We are looking for a highly motivated and supportive **Family Support Worker** for the Early Years Scotland Family Visitor Centre at HMP Low Moss. Families who are affected by imprisonment face emotional, financial and practical difficulties as a result of their family member's imprisonment and they can find it difficult to access the information and support they need to overcome these difficulties. The EYS Family Visitor Centre improves the visits experience for families and friends. Provides independent and impartial advice, information and support to prisoners' families, which meets their needs. This in turn creates less stress, builds confidence and improve emotional, financial and practical support for families.

The service aims to achieve positive outcomes for imprisoned family members, children and families by fulfilling three core functions:

- improving the experience of visiting a family member or loved one in prison.
- allowing families to access independent and impartial advice, information and support which meets their needs.
- championing families' needs towards the prison system.

The **Family Support Worker** will connect positively with visitors offering information and advice and one to one support and collaborate effectively with community-based services to develop the service. They will work alongside the Centre Co-ordinator and an Early Years Practitioner in order to provide a support and positive environment.

#### **Post Details** *(All pay and allowances are pro-rata and subject to continued funding)*

- **29.5 hours per week** over 52 weeks per annum.  
*The team currently works on a 3-week rolling rota with 1 weekend working out of 3. These hours are subject to alteration depending on changes to prison visiting in the future.*
- **£17,946** pro-rata per annum (£21,292 FTE); £11.70 per hour (*Point 19 on scale 19-22*).
- Fixed term to 31 March 2023 (subject to continuing funding).
- **25 days annual leave** in the first year rising to 30 days thereafter.
- **Excellent employee benefits including**
  - 12 public holidays.
  - 5% employer pension contribution.
  - Sick leave on full pay for 2 weeks at start in post to 13 weeks according to service.
  - Enhanced maternity, adoption etc leave after qualifying period.
  - Family sensitive paid leave policies.
  - Professional learning and development support (financial and time).
  - Employee Assistance Programme.
  - Wellbeing initiatives.
  - Free parking at the Visitor Centre.

Applicants must have relevant professional qualification (e.g., health or social care or other) with relevant experience for the role. PVG Scheme membership will also be required.

**Closing date for applications: Monday 27 March**

*We will be offering flexible interview dates for this post.*

Full post information can be found at <https://earlyyearsscotland.org/about-us/job-vacancies>

**CVs and covering letters** should be emailed to [recruitment@earlyyearsscotland.org](mailto:recruitment@earlyyearsscotland.org)

Please also visit the EYS website for wider information on the organisation including our most recent Impact Report at [www.earlyyearsscotland.org/about-us/impact-report](http://www.earlyyearsscotland.org/about-us/impact-report)

**Staff Testimonials:**

*"As a recently appointed staff member of Early Years Scotland with a substantial history of working in the third sector I can honestly say that EYS are the most welcoming employer I have worked with. EYS are invested in the wellbeing of not only children and families across Scotland but also the wellbeing and development of their staff team. EYS employee benefits are very supportive of staff achieving a positive work/life balance."* **Gary**

*"I've worked for EYS for almost 10 years, and I can honestly say that I love working here. EYS is like one big family, and I'm delighted to be part of it! I feel very supported within the organisation and feel valued as a person and as an employee. Our current optional plan of hybrid working between office and home is the perfect mix and suits me extremely well."* **Lesley**

*"I have been lucky enough to have worked at EYS now for six years. In all my time of working for EYS, I have always felt valued, supported and appreciated. EYS offer excellent holiday entitlement, a flexible approach to working, a platform for employees to have a voice through their unique staff consultation committee, as well as very kind and supportive colleagues and leaders. We often talk about Team EYS and that's because EYS is Team EYS".* **Ally**

*"I am extremely fortunate to work for an organisation like EYS. The dedication of every staff member, as well as a supportive, creative and welcoming environment makes for an extremely positive and committed workforce, of which I am always thankful to be a part of."* **Lorna**



**Early Years Scotland is an Equal Opportunities Employer**